

Cheriton Treehouse

Customer & Staff Health / Protection CORONAVIRUS STATEMENT & FAQs

The treehouse is now reopened.

We are adhering to all the latest Government guidance for holiday accommodation:

Last updated: 02/01/22

We have implemented a detailed COVID-19 risk assessment and put in place enhanced cleaning protocols and social distancing measures in line with the new Visit Britain industry standard 'Good to Go' accreditation, to protect both our guests and our team.

Measures we have taken to prevent the spread of COVID-19 at Cheriton Treehouse (advice from WHO):

Workplaces are clean and hygienic:

- surfaces (e.g. desks and tables) and objects (e.g. telephones, keyboards) are wiped with disinfectant regularly.

We promote regular and thorough hand-washing by employees and guests:

- Providing sanitizing hand rub dispensers - dispensers are regularly refilled.
- We make sure that staff and guests have access to places where they can wash their hands with soap and water.

We ensure that face masks and / or paper tissues are available at Cheriton Treehouse's workplaces along with closed bins for hygienically disposing of them.

We advise employees to consult national travel advice before going on business trips.

We brief our employees and guests that if COVID-19 starts spreading in their community anyone with even a mild cough or low-grade fever (37.3 C or more) needs to stay at home. They should also stay home (or work from home) if they have had to take simple medications, such as paracetamol/acetaminophen, ibuprofen or aspirin, which may mask symptoms of infection:

- We keep communicating and promoting the message that people need to stay at home even if they have just mild symptoms of COVID-19.
- We make it clear to employees that they will be able to count this time off as sick leave.